

QUALITY POLICY

Universal Metal Products, Inc.

The UMP way, to be the best, preferred and most valuable supplier of the products we sell to our customers, by providing:



- Superior Products
- On Time Delivery
- Competitive Prices

INTEGRITY

UMP and its employees will conduct themselves both individually and corporately with integrity with our customers and suppliers.

UMP will conform with customer requirements.

UMP will vigorously protect its assets and comply with all policies, laws and regulations.

EXCELLENCE

UMP will continually challenge itself and employees to improve our products, processes and ourselves.

UMP will establish goals and will measure performance and continually improve the effectiveness of the UMP Quality Management System.

UMP will encourage innovation, creativity and results through teamwork and mutual respect.

TEAMWORK

UMP will encourage open and effective communication.

UMP is dedicated to diversity, fair treatment, mutual respect and trust of our employees, customers and suppliers.

UMP and employees will treat everyone with dignity and respect.

UMP is a TEAM.

ACCOUNTABILITY

UMP and employees will meet its commitments and take personal responsibility for all actions and results.

UMP management and employees will work within a Quality Management System of continuous improvement with a focus on facts based performance against established goals.

ENVIRONMENTAL POLICY

Universal Metal Products, Inc. is committed to the continual improvement of our environmental management system - dedicated to minimizing the potential environmental impact of our products and processes and protection of the environment through the prevention of pollution, compliance with environmental legislation/regulation and customer requirements through the setting of meaningful objectives and targets.

(Rev. C)